Electronic Mall (E-Mall)

Cliff Bowman
DSC/DSC1
DSN 779-8888
bowman1c@scott.disa.mil

Current As Of: 20 Sep

Overview

This presentation is designed to assist our customers when researching products and services offered by DISA using DISA Direct. We will present a step by step overview of the Electronic Mall, showing the various screens and options which are available to our customers when researching products and services.

Electronic Mall

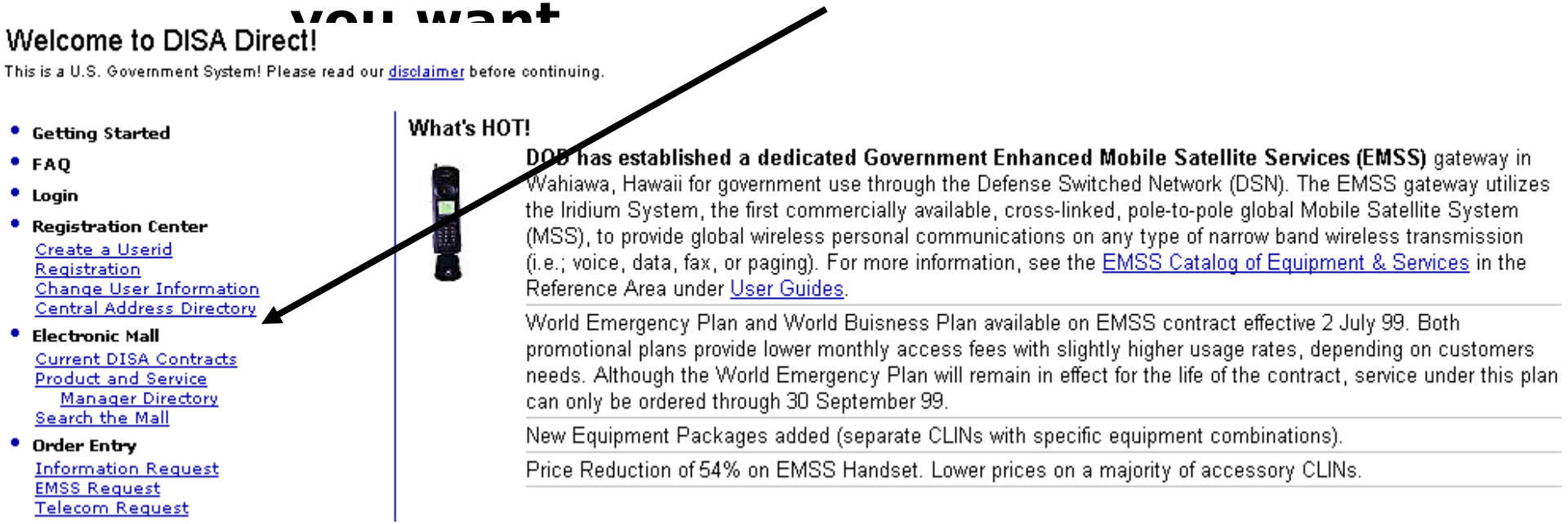
Objectives

This lesson is designed to present information concerning the following:

- Current DISA Contracts
- Use the Product and Service Manager Directory to obtain information on products, services, and POCs
- Search the Mall for DISA products and services

E-Mall Options

First step is to go to the Electronic Mall section and select the option you want


Welcome to DISA Direct!
This is a U.S. Government System! Please read our disclaimer before continuing.
Getting Started
FAQ
Login
Registration Center
Create a Userid
Registration
Change User Information
Central Address Directory
Electronic Mall
Current DISA Contracts
Product and Service
Manager Directory
Search the Mall
Order Entry
Information Request
EMSS Request
Telecom Request
What's HOT!
DOD has established a dedicated Government Enhanced Mobile Satellite Services (EMSS) gateway in Wahiawa, Hawaii for government use through the Defense Switched Network (DSN). The EMSS gateway utilizes the Iridium System, the first commercially available, cross-linked, pole-to-pole global Mobile Satellite System (MSS), to provide global wireless personal communications on any type of narrow band wireless transmission (i.e.; voice, data, fax, or paging). For more information, see the EMSS Catalog of Equipment & Services in the Reference Area under User Guides.
World Emergency Plan and World Buisness Plan available on EMSS contract effective 2 July 99. Both promotional plans provide lower monthly access fees with slightly higher usage rates, depending on customers needs. Although the World Emergency Plan will remain in effect for the life of the contract, service under this plan can only be ordered through 30 September 99.
New Equipment Packages added (separate CLINs with specific equipment combinations).
Price Reduction of 54% on EMSS Handset. Lower prices on a majority of accessory CLINs.

There are three areas to consider; Current DISA Contracts, Product and Service Manager Directory, and Search the Mall. Lets examine each item separately.

Current DISA Contracts

- **Current DISA Contracts. This area displays all DISA Indefinite Delivery/Indefinite Quantity (ID/IQ) contracts and Basic Ordering Agreements (BOA).**
  - These contracts are for specific supplies or services to be furnished with deliveries scheduled by placing orders with the contractor.
  - The ID/IQ contracts require the Government to order and the contractor to furnish at least a stated minimum quantity of supplies or services. In addition there is a “not to exceed” quantity.
  - Users have to check the authorized user list to see if their agency is authorized to purchase from a particular contract, and then contact the contract specialist to place your order.

Current DISA Contracts

Select the Current DISA Contracts under the Electronic Mall.

Welcome to DISA Direct!
This is a U.S. Government System! Please read our disclaimer before continuing.
Getting Started
FAQ
Login
Registration Center
Create a Userid
Registration
Change User Information
Central Address Directory
Electronic Mall
Current DISA Contracts
Product and Service
Manager Directory
Search the Mall
Order Entry
Information Request
EMSS Request
Telecom Request
What's HOT!
DOD has established a dedicated Government Enhanced Mobile Satellite Services (EMSS) gateway in Wahiawa, Hawaii for government use through the Defense Switched Network (DSN). The EMSS gateway utilizes the Iridium System, the first commercially available, cross-linked, pole-to-pole global Mobile Satellite System (MSS), to provide global wireless personal communications on any type of narrow band wireless transmission (i.e.; voice, data, fax, or paging). For more information, see the EMSS Catalog of Equipment & Services in the Reference Area under User Guides.
World Emergency Plan and World Buisness Plan available on EMSS contract effective 2 July 99. Both promotional plans provide lower monthly access fees with slightly higher usage rates, depending on customers needs. Although the World Emergency Plan will remain in effect for the life of the contract, service under this plan can only be ordered through 30 September 99.
New Equipment Packages added (separate CLINs with specific equipment combinations).
Price Reduction of 54% on EMSS Handset. Lower prices on a majority of accessory CLINs.

Current DISA Contracts

Opening page of Current DISA Contracts under the Electronic Mall. Note, you can either sort or search by individual data fields when looking for a contract

DISA DIRECT! (DVLP)
Tuesday, 8 June 1999
Customer Feedback • DISA Direct! • DISA • DITCO
This web site is used for development TESTING only!
DISA Direct! Home • Search The Mall • Online Reports • Contracting Opportunities

IDIQ Contracts and BOA's

This page displays all Indefinite Delivery/Indefinite Quantity (IDIQ) contracts and Basic Ordering Agreements (BOA's) for specific supplies or services to be furnished with deliveries scheduled by placing orders with the contractor. The IDIQ contracts will require the Government to order and the contractor to furnish at least a stated minimum quantity of supplies or services and not to exceed a maximum quantity. Please check the authorized user listed to see if your agency is authorized to purchase from a particular contract, and then contact the contract specialist to place your order.

Sort By: PII No.

Search By: *Procurement Instrument Identification Number (PII)*

Dept/Agency Office Code	Fiscal Year	Type	Serial ID	
				PII Info./Example
(DCA200)	(92)	(D)	(0021)	

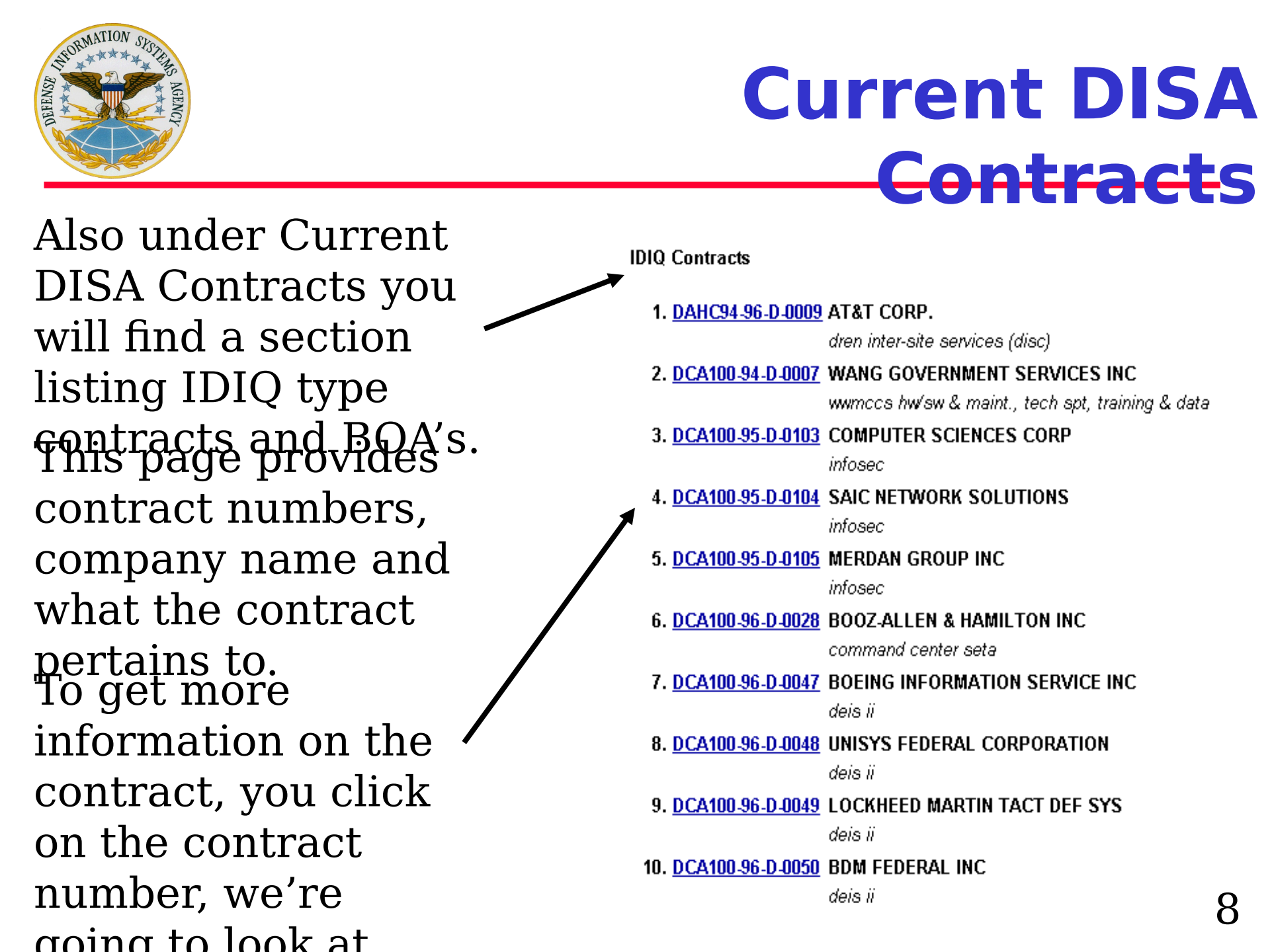
Contractor SEARCH CLEAR

Current DISA Contracts

Also under Current DISA Contracts you will find a section listing IDIQ type contracts and BOA's.

This page provides contract numbers, company name and what the contract pertains to.

To get more information on the contract, you click on the contract number, we're going to look at


IDIQ Contracts
1. DAHC94-96-D-0009 AT&T CORP.
dren inter-site services (disc)
2. DCA100-94-D-0007 WANG GOVERNMENT SERVICES INC
wwmccs hw/sw & maint., tech spt, training & data
3. DCA100-95-D-0103 COMPUTER SCIENCES CORP
infosec
4. DCA100-95-D-0104 SAIC NETWORK SOLUTIONS
infosec
5. DCA100-95-D-0105 MERDAN GROUP INC
infosec
6. DCA100-96-D-0028 BOOZ-ALLEN & HAMILTON INC
command center seta
7. DCA100-96-D-0047 BOEING INFORMATION SERVICE INC
deis ii
8. DCA100-96-D-0048 UNISYS FEDERAL CORPORATION
deis ii
9. DCA100-96-D-0049 LOCKHEED MARTIN TACT DEF SYS
deis ii
10. DCA100-96-D-0050 BDM FEDERAL INC
deis ii

Current DISA Contracts

Here you get detailed information on the contact selected, like who the contractor is, a description of the contract, how long the contract is for and who can use the contract.

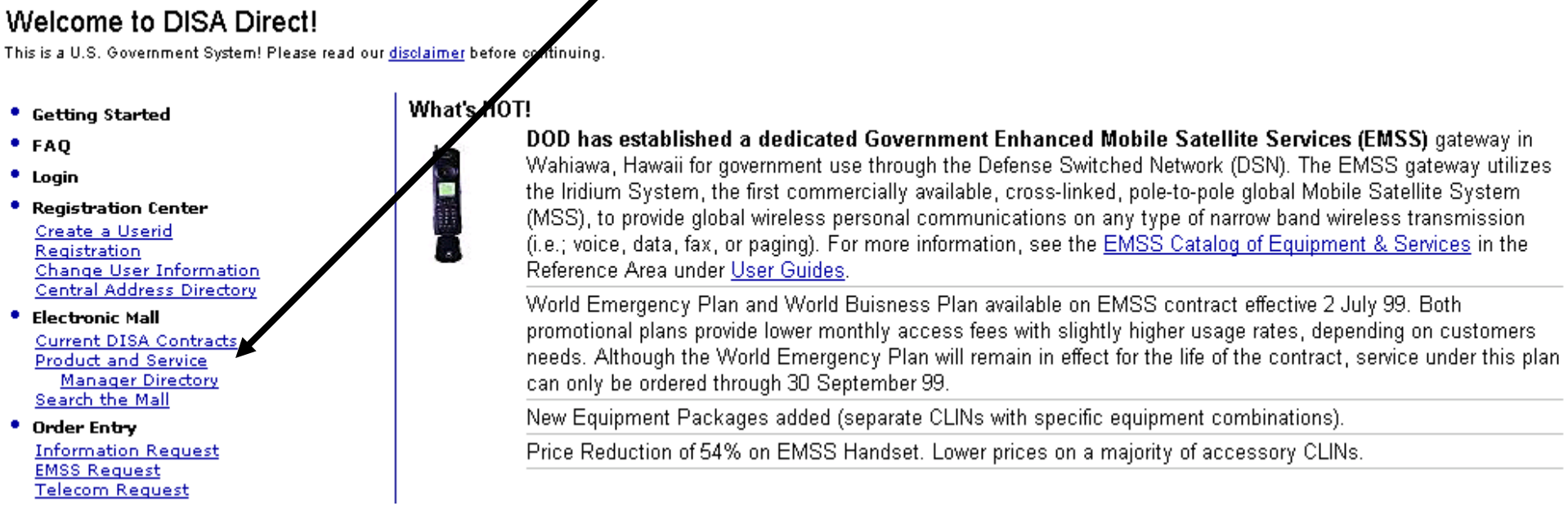
Contractor: SAIC NETWORK SOLUTIONS
Title: INFOSEC
Description: information security services. specific tasks include, but are not limited to, engineering, integration, technical, administrative, training and operational security support.
Base - Period of Perf.: 12 July 1995 - 11 July 1996
Options - Period of Perf.: 12 July 1996 - 11 July 1997
12 July 1997 - 11 July 1998
12 July 1998 - 11 July 1999
12 July 1999 - 11 July 2000
Contract Specialist: ANNE KELLER ; Cmcl: (618) 229-9504 ; DSN: 779-9504
E-mail: kellera@scott.disa.mil
Authorized Users: All Federal Agencies

Product and Service Manager Directory

- Directory provides a generic description of the products and services offered by DISA
  - Directory provides names, e-mail addresses and phone numbers of DISA product and service managers so customers can direct questions regarding the DISA offerings.
  - The directory will evolve into a catalog to include additional descriptive details and links to existing DISA programs and online ordering processes as they become available.

Product and Service Manager Directory

Select the Product and Service Manager Directory under the Electronic Mall.


Welcome to DISA Direct!
This is a U.S. Government System! Please read our disclaimer before continuing.
Getting Started
FAQ
Login
Registration Center
Create a Userid
Registration
Change User Information
Central Address Directory
Electronic Mall
Current DISA Contracts
Product and Service
Manager Directory
Search the Mall
Order Entry
Information Request
EMSS Request
Telecom Request
What's HOT!
DOD has established a dedicated Government Enhanced Mobile Satellite Services (EMSS) gateway in Wahiawa, Hawaii for government use through the Defense Switched Network (DSN). The EMSS gateway utilizes the Iridium System, the first commercially available, cross-linked, pole-to-pole global Mobile Satellite System (MSS), to provide global wireless personal communications on any type of narrow band wireless transmission (i.e.; voice, data, fax, or paging). For more information, see the EMSS Catalog of Equipment & Services in the Reference Area under User Guides.
World Emergency Plan and World Buisness Plan available on EMSS contract effective 2 July 99. Both promotional plans provide lower monthly access fees with slightly higher usage rates, depending on customers needs. Although the World Emergency Plan will remain in effect for the life of the contract, service under this plan can only be ordered through 30 September 99.
New Equipment Packages added (separate CLINs with specific equipment combinations).
Price Reduction of 54% on EMSS Handset. Lower prices on a majority of accessory CLINs.

Product and Service Manager Directory

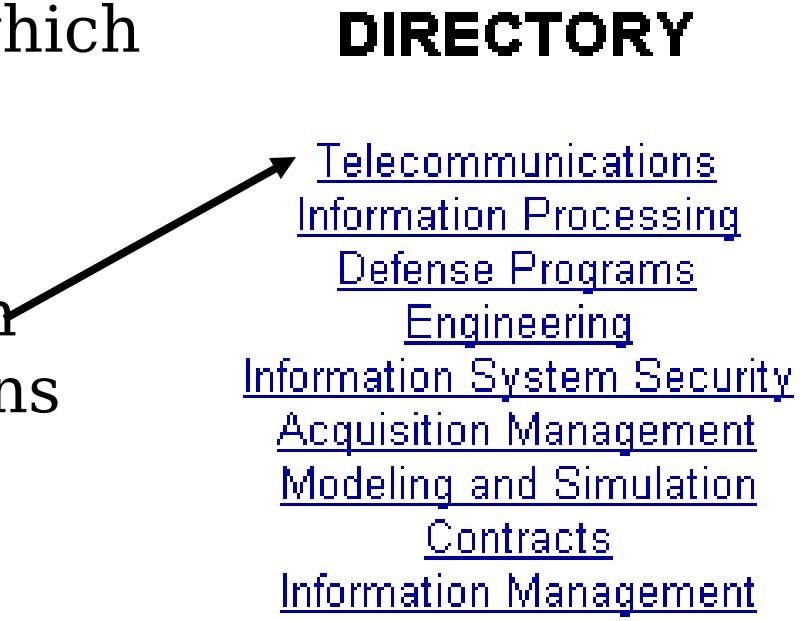
This is the opening screen on the Product and Service Man

DISA DIRECT!
Wednesday, 2 June 1999
Customer Feedback • DISA Direct! • DISA • DITCO
DISA Direct! Home • Search The Mall • Online Reports • Contracting Opportunities
DISA Products and Services Directory
Welcome to the Defense Information Systems Agency (DISA). We are the premier provider of state-of-the-art Information Technology products and services worldwide. Our customers today include the United States and allied warfighters, Department of Defense combat support organizations, other Federal Agencies, and related customer communities.
We have developed a directory that is intended to provide a generic description of our product and service lines as well as a point of contact for you to direct any questions you may have about DISA being your service provider. This directory will evolve into a catalog to include additional descriptive details and links to existing DISA programs and online ordering processes as they become available. It is our hope that our current and potential customers use this information to foster a better understanding of who we are and to increase awareness of our capabilities. Any general questions or feedback you may have on our directory overall may be directed to Ms. Marion Stevens at 618-229-9313 (DSN 779); or via electronic mail at stevensm@scott.disa.mil.
Words of Caution: Before you try to access any of the e-mail addresses directly from our pages, please make sure you have included a return address in your browser's e-mail function. If there is no return address present, your system will prompt you for one. If you do not know how to do this, please check with the "Help" function, contact your system administrator, or refer to your browser documentation.

Product and Service Manager Directory

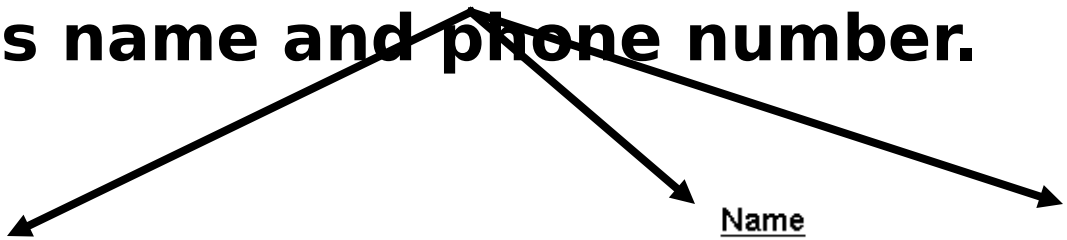
Customers have nine directory areas from which to chose from.

We're going to click on the Telecommunications heading.



Product and Service Manager Directory

Choosing a Directory Area will give you information on the services and products in that area, and the Service or Product Manager's name and phone number.

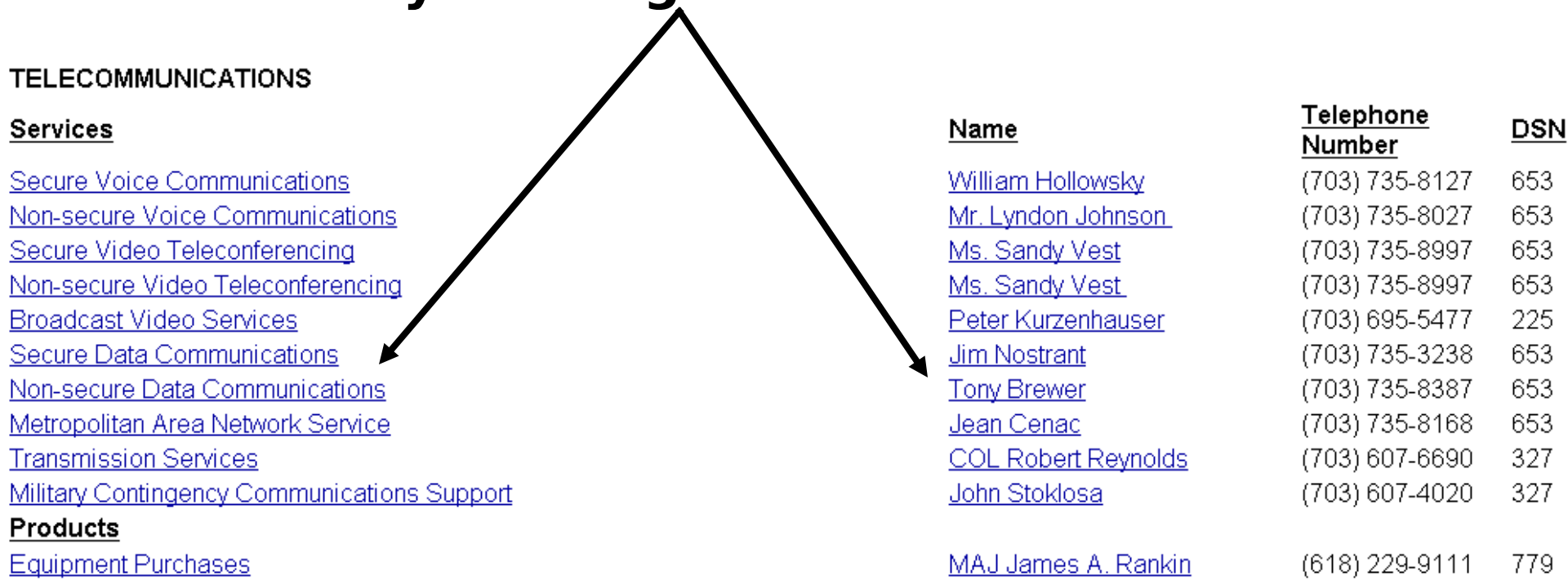


TELECOMMUNICATIONS

Services	Name	Telephone Number	DSN
Secure Voice Communications	William Hollowsky	(703) 735-8127	653
Non-secure Voice Communications	Mr. Lyndon Johnson	(703) 735-8027	653
Secure Video Teleconferencing	Ms. Sandy Vest	(703) 735-8997	653
Non-secure Video Teleconferencing	Ms. Sandy Vest	(703) 735-8997	653
Broadcast Video Services	Peter Kurzenhauser	(703) 695-5477	225
Secure Data Communications	Jim Nostrant	(703) 735-3238	653
Non-secure Data Communications	Tony Brewer	(703) 735-8387	653
Metropolitan Area Network Service	Jean Cenac	(703) 735-8168	653
Transmission Services	COL Robert Reynolds	(703) 607-6690	327
Military Contingency Communications Support	John Stoklosa	(703) 607-4020	327
Products			
Equipment Purchases	MAJ James A. Rankin	(618) 229-9111	779

Product and Service Manager Directory

Details about a type of product and service are available by clicking on its link. The Product and Service Manager's email address is also available by clicking on his or her name.



TELECOMMUNICATIONS

Services	**Name**	**Telephone Number**	**DSN**
Secure Voice Communications	William Hollowsky	(703) 735-8127	653
Non-secure Voice Communications	Mr. Lyndon Johnson	(703) 735-8027	653
Secure Video Teleconferencing	Ms. Sandy Vest	(703) 735-8997	653
Non-secure Video Teleconferencing	Ms. Sandy Vest	(703) 735-8997	653
Broadcast Video Services	Peter Kurzenhauser	(703) 695-5477	225
Secure Data Communications	Jim Nostrant	(703) 735-3238	653
Non-secure Data Communications	Tony Brewer	(703) 735-8387	653
Metropolitan Area Network Service	Jean Cenac	(703) 735-8168	653
Transmission Services	COL Robert Reynolds	(703) 607-6690	327
Military Contingency Communications Support	John Stoklosa	(703) 607-4020	327
Products			
Equipment Purchases	MAJ James A. Rankin	(618) 229-9111	779

Product and Service Manager Directory

In this example, we requested details about "Non secure Data Communications".

Non-secure Data Communications

The Defense Information Systems Agency (DISA) offers worldwide service for both low-speed and high-speed (e.g., T1 bandwidth, Ethernet, Fast Ethernet) non-secure data communications customers. This service interconnects to the global Internet, affording access to the Worldwide Web.

Our non-secure data communications services support dial-up as well as dedicated, full-time connectivity by employing standard communications protocols; e.g., Transmission Control Protocol/Internet Protocol. These services include access to any network-connected location and any interconnected data network worldwide. These services have also been extended to specific tactical (mobile) environments via satellite communications interconnection points spread around the world. Included in these services are the capabilities to provide network and standards information and to provide network registration and domain name address translation services.

Through our worldwide telecommunications infrastructure, we can provide communications to any customer for data exchange. Our worldwide telecommunications infrastructure provides interoperability among the public and private sectors and with commercial Internet service providers, as well as access to Electronic Commerce/Electronic Data Interchange networks of the public and private sectors of the economy.

To obtain more information or to order this service, please contact our Service Manager, Mr. Gary Edwards, at (703) 735-8069, DSN 653; or via electronic mail at edwardg@ncr.disa.mil.

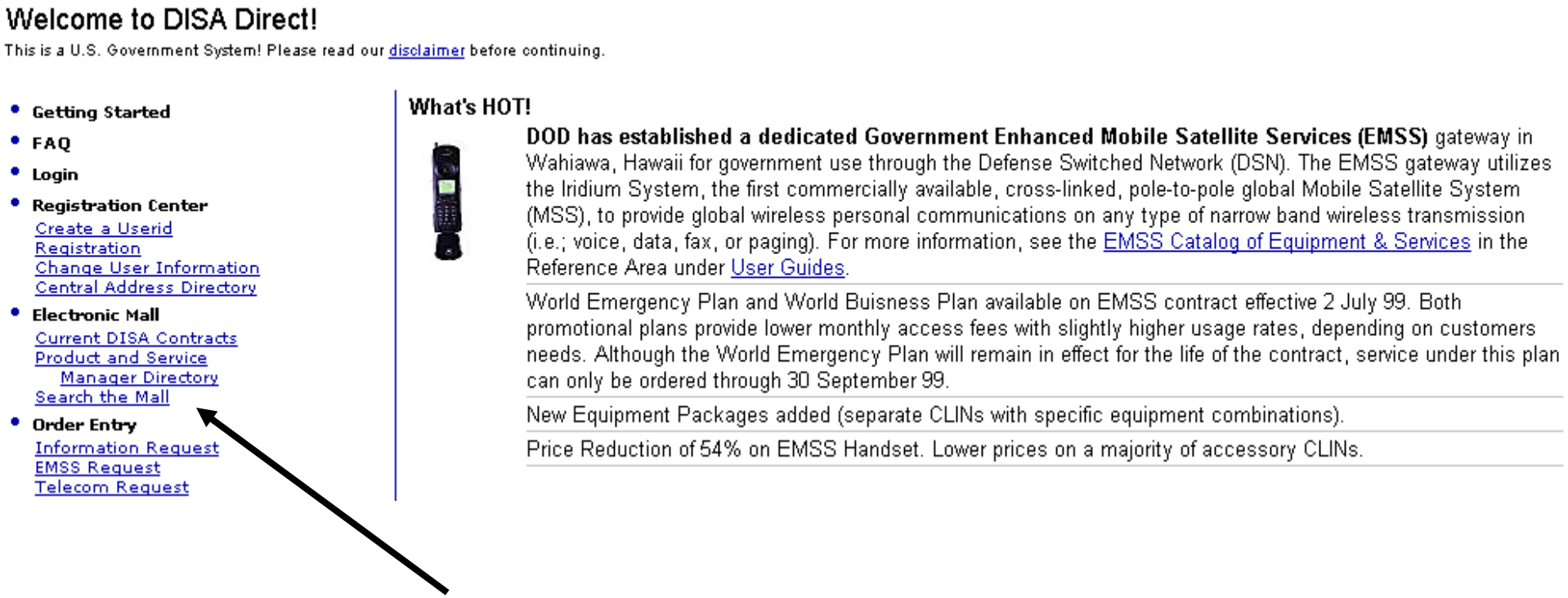
You get a brief synopsis of the service and a POC to contact for further details.

Search the Mall

The next area to view is Search the Mall. Let's focus our attention on two specific areas.

- Used to locate information on specific DISA products and services
- Provides a direct link to Order Entry to place a request for products and services

Search the Mall


Welcome to DISA Direct!
This is a U.S. Government System! Please read our disclaimer before continuing.
Getting Started
FAQ
Login
Registration Center
Create a Userid
Registration
Change User Information
Central Address Directory
Electronic Mall
Current DISA Contracts
Product and Service
Manager Directory
Search the Mall
Order Entry
Information Request
EMSS Request
Telecom Request
What's HOT!
DOD has established a dedicated Government Enhanced Mobile Satellite Services (EMSS) gateway in Wahiawa, Hawaii for government use through the Defense Switched Network (DSN). The EMSS gateway utilizes the Iridium System, the first commercially available, cross-linked, pole-to-pole global Mobile Satellite System (MSS), to provide global wireless personal communications on any type of narrow band wireless transmission (i.e.; voice, data, fax, or paging). For more information, see the EMSS Catalog of Equipment & Services in the Reference Area under User Guides.
World Emergency Plan and World Buisness Plan available on EMSS contract effective 2 July 99. Both promotional plans provide lower monthly access fees with slightly higher usage rates, depending on customers needs. Although the World Emergency Plan will remain in effect for the life of the contract, service under this plan can only be ordered through 30 September 99.
New Equipment Packages added (separate CLINs with specific equipment combinations).
Price Reduction of 54% on EMSS Handset. Lower prices on a majority of accessory CLINs.

Select the “Search the Mall” option from the “DISA Direct! Welcome Page”.

Search the Mall

The Mall is composed of nine “Mall Areas”, which include each of the areas listed in the “Product and Service Manager Directory.”

Again, lets select Telecommunications

Search the Mall

These “Mall Areas” are further broken down into Services and Products “Stores”. Stores relating to Telecommunications can be seen in this screen:

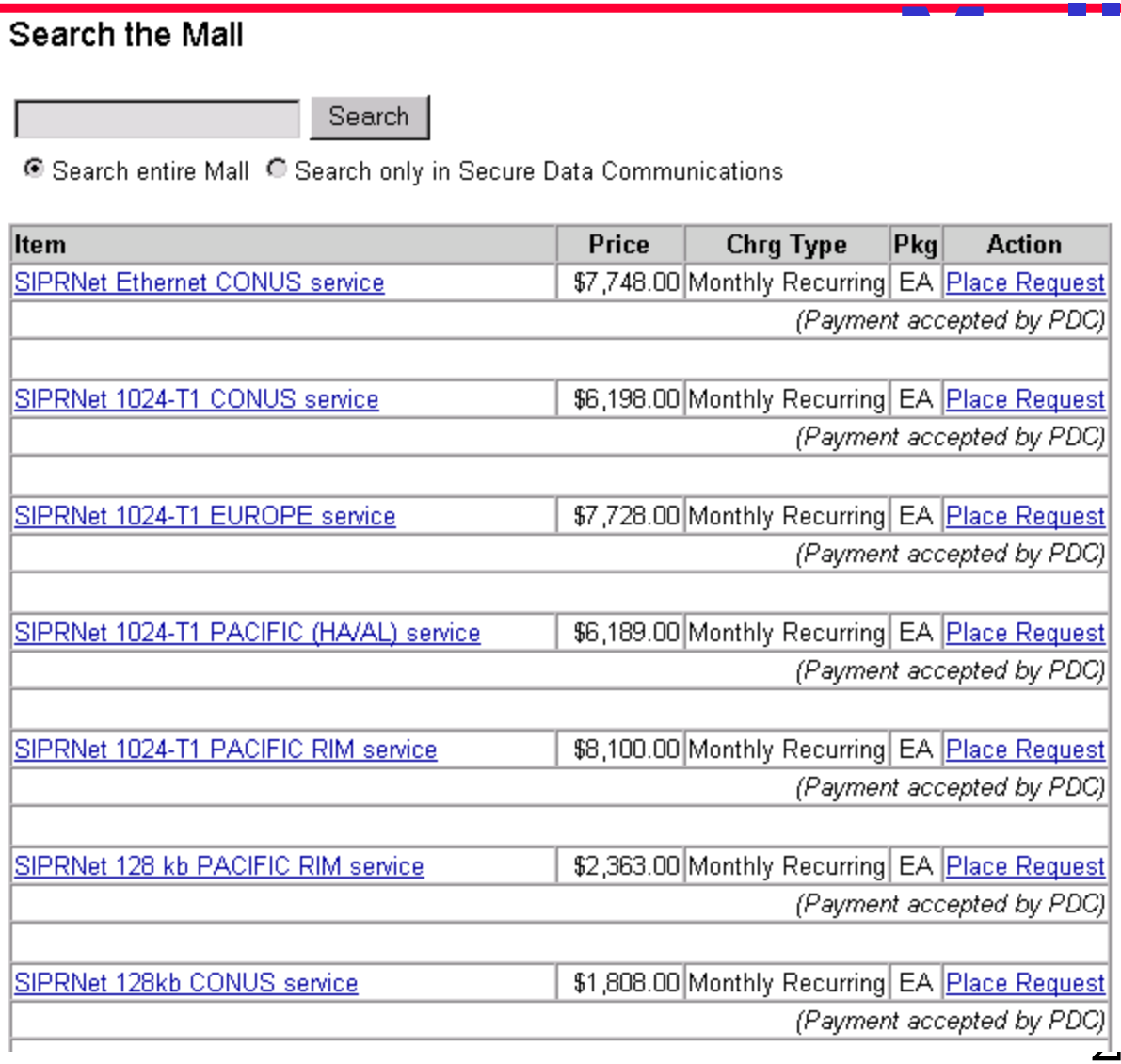
We will select, Secure Data Communications

Search the

Under our sample screen of “Secure Data Communications” we find various options to consider.

Information on the price, charge type, and packaging is displayed for each item.

You may obtain additional details about the service by clicking on the item



Search the Mall

DISA DIRECT!
Thursday, 3 June 1999

Customer Feedback • [illegible] • DITCO

DISA Direct! Home • Search The Mall • Online Reports • Contracting Opportunities

Item Description

SIPRNet 128kb CONUS service

Additional information about the service is displayed.

[Secret Internet Protocol Router Network (SIPRNet)] - ---

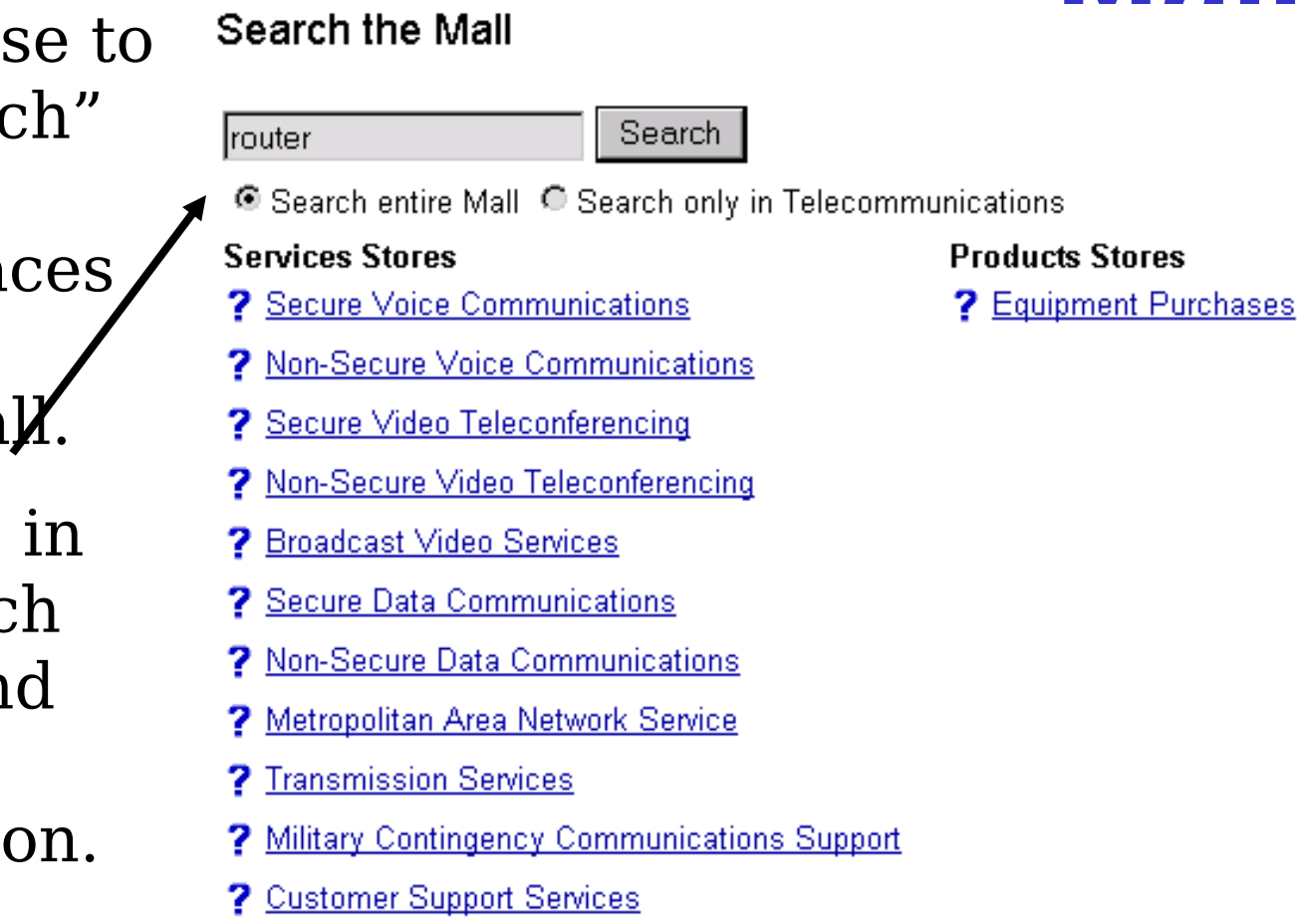
Description	SIPRNet 128kb CONUS service **Picture Not Available**
Contractor	
Manufacturer	
Price(s)	$1,808.00 -- Monthly Recurring Charge; $2,500.00 -- Non-Recurring Charge
Funding	PDC
Unit of Measure	Each
Min. Qty/Order	
Max. Qty/Order	
F.O.B.	
POC	Jim Nostrant send message to POC
Phone Nbr	703 735 3238
DSN Nbr	653 3238
Delivery Info	SIPRNet circuits are usually installed within 120 days upon receipt of a Telecommunications Service Request (TSR). Installation timeframe is dependent on customer's completion of security package. Dial in service is also dependent on customer's completion of required forms.
Warranty	
Additional Information	Additional rate information in document DISN IP Router Rates as of July 16, 1998. Dual homing: second connection charged at 50% of the ordinary cost. Dial In: Initial Fee: $50 Monthly Recurring Charge: $27. To submit a request for Dial-in service, contact the SIPRNet Support Center at 1-800-582-2567 or (703) 821-6260. The unit of measure is a direct access line at varying speeds to SIPRNet, or 1 individual dial in account. Additional information on SIPRNet services is available in the document SIPRNET CUSTOMER CONNECTION PROCESS which can be obtained from the SIPRNet customer service representative.

Place Request

Search the Mall

You may choose to use the “Search” option at any number of places within the Electronic Mall.

To do so, type in a keyword such as “router” and click the “Search” button.

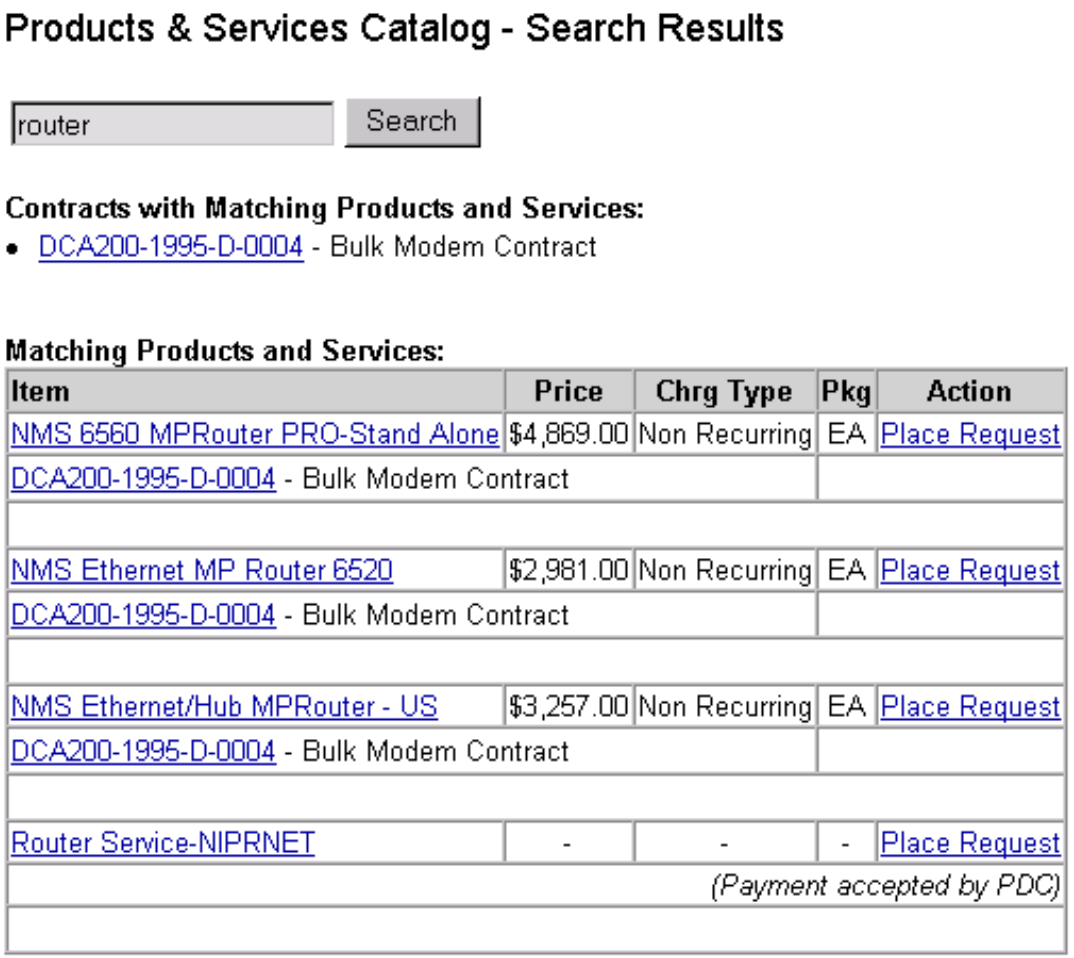


Search the Mall

Items specifically relating to the keyword will appear.

Note: All of the descriptions have the word router in them some place.

For further details, select one of the items. Were going to look at NMS Ethernet MP Router 6520



Products & Services Catalog - Search Results

router Search

Contracts with Matching Products and Services:

- DCA200-1995-D-0004 - Bulk Modem Contract

Matching Products and Services:

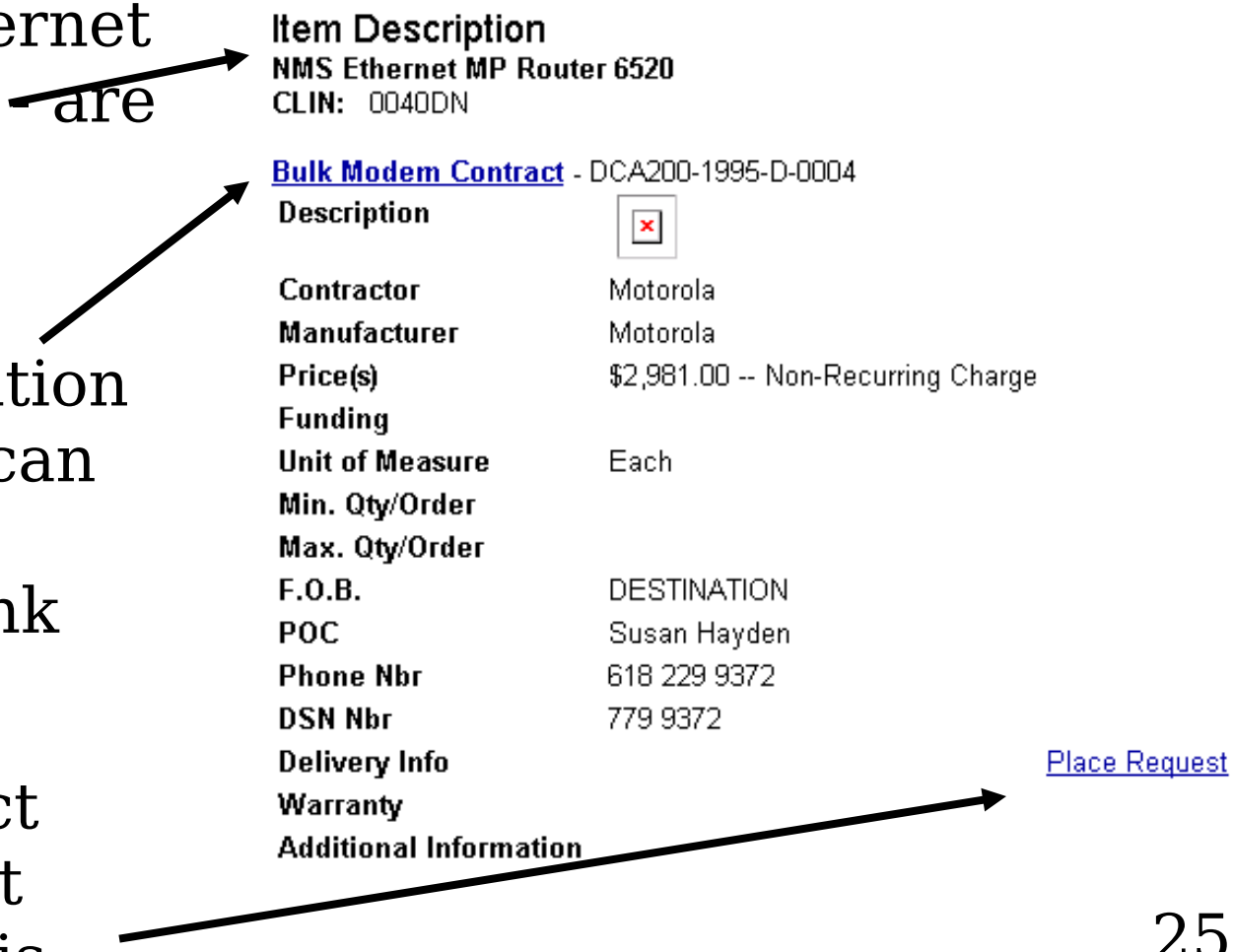
Item	Price	Chrg Type	Pkg	Action
NMS 6560 MPRouter PRO-Stand Alone	$4,869.00	Non Recurring	EA	Place Request
DCA200-1995-D-0004 - Bulk Modem Contract				
NMS Ethernet MP Router 6520	$2,981.00	Non Recurring	EA	Place Request
DCA200-1995-D-0004 - Bulk Modem Contract				
NMS Ethernet/Hub MPRouter - US	$3,257.00	Non Recurring	EA	Place Request
DCA200-1995-D-0004 - Bulk Modem Contract				
Router Service-NIPRNET	-	-	-	Place Request
(Payment accepted by PDC)				

Search the Mall

In this example, details on the NMS Ethernet MP Router 6520 are provided.

When the item is listed on a DISA contract, information on that contract can be obtained by clicking on the link to the contract.

You may also elect to place a request for the item at this



Search the Mall

In this example, information relating to the Bulk Modem contract, under which the NMS Ethernet MP Router falls, is provided.

Summary

We hope this presentation on the Electronic Mall on the DISA Direct Page will assist you in gaining a better understanding of these functions, and how to research the various product and service offerings.

If you have any further questions concerning the Electronic Mall please call:

Marion Stevens - DSN 779-9313
CMCL 618-229-9313
e-mail:stevensm@scott.disa.mil